

Weber Area Dispatch 911 and Emergency Services District
Administrative Control Board
Meeting Minutes of March 24, 2026

Board Members in Attendance: Russell Porter, James Harvey, Leonard Call, Gage Froerer, Richard Sorensen, and Ann Jackson

Excused Board Member: Benjamin Nadolski

Additional Attendees: Executive Director Kevin Rose, Deputy Director Scott Freitag, District Attorney Bryan Baron, and Kathy Stokes

1. Welcome – Russ Porter, Chair

2. Public Comment: None

3. Consent Agenda:

- a. Approval of minutes from Weber Area Dispatch 911 and Emergency Services District Administrative Control Board meeting on January 27, 2026

A motion to approve the minutes from Weber Area Dispatch 911 and Emergency Services District Administrative Control Board meeting on January 27, 2026 was made by James Harvey. Leonard Call made the second motion. Motion carried by unanimous vote.

4. Action Items:

- a. Operations Policies

- i. Active Assailant Standard Response

- ii. Airport Alerts

The Active Assailant Standard Response policy and the Airport Alerts policy were changed to reflect the new fire channel assignments.

- iii. Call Taking

The Call Taking policy change is the new greeting of “Public Safety” on non-emergency calls.

A motion to approve Operations policies Active Assailant Standard Response, Airport Alerts, and Call Taking was made by Gage Froerer. Leonard Call made the second motion. Motion carried by unanimous vote.

- b. Dispatch Tow Agreement

This agreement includes language from the recently passed Transportation bill introduced by Senator Harper. There are two big changes that impact us and are the reasons we would like to update our agreement with the tow companies.

- Under the existing law, as a Special District, we were the only 911 Center that could bill for tow dispatch services. Senator Harper’s Transportation Bill included language that opened it up for any 911 Center. With the passing of this bill a 911 center can bill up to 50% of the tow

administrative fee set by the Department of Transportation, which is currently \$44. Presently we charge \$17 which was set in 2017. We have not changed this fee even though our operating costs have increased almost 50%.

- In the current statute we were responsible to determine what the abandoned rate was in the county and then publish that every year. The tow companies could overbill the customer per that rate to cover their costs for abandoned vehicles. The language changed allowing the tow companies to charge to a flat 40% of the dispatch fee across the state to cover this cost. We will no longer need to determine and publish the abandoned rate.

With Bryan's help we have updated our agreement to reflect these changes. Instead of including the updated charge of \$22 in the agreement, it was changed to indicate the fee would be adjusted automatically every year based on the administrative fee UDOT publishes. Language was added that the tow companies may charge an additional fee not to exceed 40% of the dispatch fee for unrecovered costs of abandoned vehicles. We removed the requirement that we calculate the abandonment rate and post it on our website.

Gage Froerer: Has been working with Senator Harper on the Transportation bill to add a fifth-fifth to offer additional funding for Public Safety, which may include 911 Centers. It would be beneficial to look into the language on this bill to see if 911 Centers are included, and take advantage of these funds if needed.

A motion to approve the Dispatch Tow Agreement was made by James Harvey. Gage Froerer made the second motion. Motion carried by unanimous vote.

5. Discussion on District Retirement Policy

Kevin Rose: As requested, this is a continuation of prior discussions on our retirement policy. The sunset provision previously halted eligibility at those hired after 2014. Over the last five to ten years, only four or five employees have qualified, with two or three actually utilizing this benefit. Scott has reviewed the current District retirement policy and will present the possible financial impact the current policy has for the District. We are not asking for a vote on this at this meeting.

Scott Freitag: Has prepared detailed information concerning health care benefits for retirees hired before July 1, 2014. The current policy enables eligible employees to receive up to five years of health and dental coverage upon retirement. Comprehensive cost projections were presented based on the 2027 budget, with the following assumptions and figures:

- Total benefit cost per retiree per year: \$26,000 (fixed for five years post-retirement; retirees cover any increases)
- Estimates place the average eligible age at 54 for 25 years of service and 59 for 30 years of service.
- There are 24 eligible employees out of a total of 75, with ages ranging from 37 to 61 (average age: 48)
- The budget impact if all retire at 25 years starting in 2027 is an extra \$167,000 per year
- For 30-year retirees there could be an extra \$97,000 per year

- The long-term liability from 2027 to 2049 could be \$3.2 million for employees retiring at 25 years, or \$3.1 million for employees retiring at 30 years.

Additional costs could occur for spousal coverage which was identified as an additional expense and a topic that should be considered. Employee attrition savings were not included in the cost analysis. Also, the cost could decrease because the benefit ends if the retiree takes another job with insurance costing \$200 or less per month

The discussion that followed included concerns that maintaining a \$3 million liability is considered an excessive use of taxpayer funds for a benefit not available in the private sector. Also, any changes in the policy should be fair and clearly communicated to impacted employees. The Board requested further research for possible solutions such as phase-out scenarios and buyout options.

6. Chairman's Report – Russ Porter, Chair: Nothing to report.
7. Director's Report – Kevin Rose, Executive Director

Incident of the Month for January: On January 8th, Dispatch received multiple calls reporting shots fired in South Ogden. Information quickly started coming in that a neighbor had shot two adult males and a dog. As officers approached the scene, additional gunfire was directed at responding units, prompting an immediate help call and a large-scale multi-agency response. Call volume was heavy and chaotic, with multiple callers, a lot of yelling, and rapidly changing information. A reverse 911 alert was sent advising residents to shelter in place, medical was staged, SWAT was called out, and perimeters were set up and maintained. This was one of those fast-moving, all-hands on deck calls that involved every dispatcher on the floor in one way or another. The teamwork shown during this incident was outstanding and is exactly the kind of calm-under-pressure, have-each-other's-backs response our district strives for. Special shout-out to Ashley, who was on South during the incident, which was one of her first critical incidents on the radio. She effectively toned the channel, documented incoming information while clearly and quickly relaying outgoing information, all while maintaining control of the channel under extremely stressful conditions. This incident highlighted her strong preparation, situational awareness, and ability to handle pressure.

Incident of the Month for February: At approximately 11:00 p.m. We received multiple 911 calls reporting a female running down the street yelling for help with blood around her neck. The victim was taken into a nearby residence where she reported that her husband had attempted to kill her and that her 14-year-old son remained inside the home with the suspect, who was believed to have access to a firearm. Erin quickly entered the call as an unknown trouble to ensure responding units were dispatched despite limited information from the initial caller. As additional neighbors called in, Jennifer documented key updates including the victim's location and caller contact information. Sajah spoke directly with a caller who was with the victim and obtained critical information including the suspect's address, confirmation that a juvenile remained inside the home, the presence of a firearm, and that the victim had been strangled during the assault. On the radio, Shaylie promptly dispatched units and continued providing updates to responding officers as information developed. When it was confirmed, the suspect had access to a firearm, Shaylie held the air for emergency traffic, initiated the emergency traffic timer, and moved noninvolved units to service to keep the channel clear. She coordinated when SWAT units signed on, updated their locations and documented their traffic. She also prompted the supervisor, to issue a shelter in place alert for the surrounding neighborhood. Miryah took the SWAT channel once activated and continued

documenting updates from field units. This rapidly evolving and high-risk incident required quick thinking, strong situational awareness, and clear communication between call takers and radio dispatchers. Through effective teamwork and coordination, the Communications Center ensured officers received critical real time information regarding an armed suspect and a juvenile still inside the residence. Ultimately, officers located the suspect deceased inside the home from a believed self-inflicted gunshot wound. Because of the team's calm response and effective communication, officers were able to safely manage a dangerous situation and ensure the safety of both the victim and the juvenile involved.

Update on Box Elder Agencies: They switched over to us on February 2nd. There have been no real issues. A few small issues we recognized but handled quickly. We are planning several tours so our dispatchers can be better acclimated to the area. The agencies are happy; Kevin has received several emails on the great job our dispatchers have done. There have been unfavorable claims on Facebook that we have researched and turned out to be untrue or not our center. He expressed his appreciation to the I.T. Manager and Special Projects Supervisor who have done an outstanding job. With two of our I.T. people leaving in the last few months, the two remaining had to really step up, which they did. This was a huge undertaking for them, but they identified possible issues and were able to correct them to make the transition run smoothly.

Personnel update: We had five new hires; they are now training on the floor. One resigned at that point. Another from the prior group also resigned when assigned to police radio training, which is a little more challenging. We also had another dispatcher resign to pursue a different career path. We are going through a hiring process now. With your approval for two additional FTEs, we are hoping to be fully staffed when this hiring process is complete. We are also in the process of hiring two I.T. employees to replace the two who left.

8. 2026 Budget Report – Kevin Rose, Executive Director

We are 22% through the year. Our personnel budget is at 18%. We are on target and where we should be. Our 2025 budget has not completely closed. At this time, we are under budget and should have any remaining funds go into our fund balance.

9. Next Meeting April 28, 2026. A motion to adjourn was made by Richard Sorensen. James Harvey made the second motion. Meeting adjourned.

Respectfully submitted by Kathy Stokes

Director: _____



Date: _____

4/28/24